



CIEL HR

CASE STUDY



A person wearing glasses, with a hexagonal pattern overlay and a code background.

Background

A business process transformation company that rethinks & rebuilds business processes for the digital age. It is an experience-led digital transformation company. Their mission is to deliver exceptionally engineered experiences for customers and employees. They had urgent positions to be filled in multiple locations pan-India

Challenge

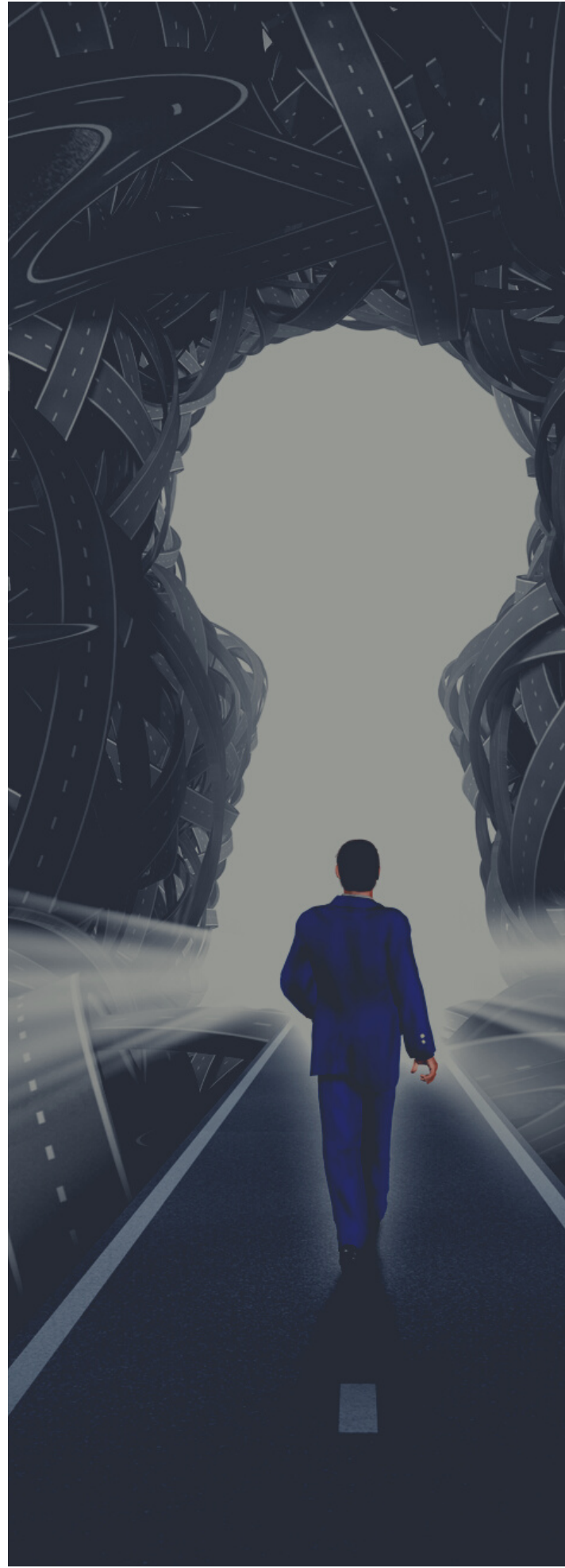
The client approached CIEL HR as they were looking for a specialist staffing agency to hire resources quickly and at multiple pan-India locations. Time was of the essence and the client follows rigorous compliance policies where regular audits, documentation, attendance are to be followed strictly. The law of the land differs from state-to-state and hence strict adherence to these laws are a must. Additionally, they wanted the offer letters to be released immediately after selecting a candidate

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Solution

CIEL was well-placed to address the client's needs. With the widest ground reach of 77+ offices in 47+ locations for any Staffing firm in India, CIEL was able to hire resources for the client quickly. To expedite the hiring process, CIEL created an extensive database of potential candidates from several colleges to increase the pool of candidates for the client to choose from. This approach not only attracted a higher footfall of applicants but also facilitated a wider pool of talent for the client to choose from.

CIEL's comprehensive tech-solutions helped in implementing the solutions. CIEL HR placed a team member at the client's location. This dedicated resource provided invaluable support in addressing operational queries, induction, supervision and ensuring smooth coordination between the client and CIEL HR. This streamlined approach allowed for quicker candidate selection and ensured that we adhere to the timelines of the project.



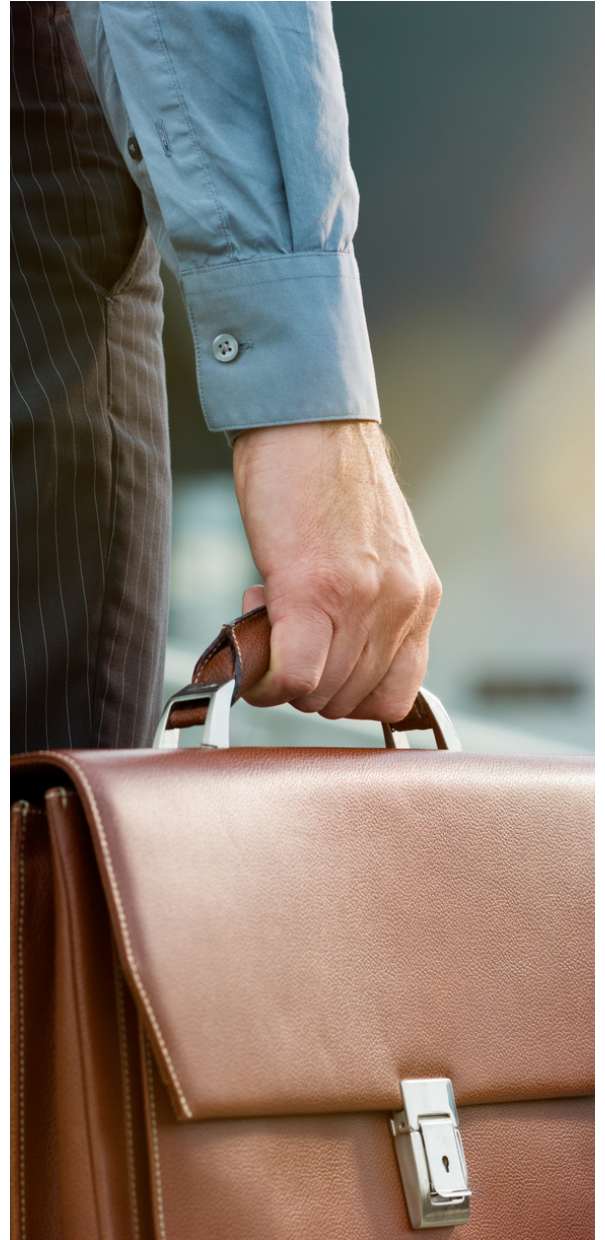
Business Benefits

CIEL's tech-enabled processes and the extensive geographic presence not only ensured rigorous execution of the statutory compliances but also helped in addressing the candidates' queries in a timely manner.

CIEL ensured that there was an extensive pool of candidates available to choose from and with constant supervision and prompt responses to any concerns, the client experienced enhanced operational efficiency and improved overall satisfaction with the entire hiring process

Illustrative List of Roles Filled:

- Customer Service



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